

### Meet our team

- Dr Justin Roberts BDS (Wales)  
GDC 68927
- Dr Kate Richardson BDS (Wales)  
GDC 194495
- Dr Adrian Binney – Implant surgeon  
GDC 62626
- Donna Garrett – Practice Manageress  
GDC 163313
- Jane Griffiths – Assistant Practice  
Manager  
GDC 163817
- Anita Ford – Hygienist  
GDC 4101
- Kelly Davies – Hygienist  
GDC 106223
- Ann Moore – Dental Nurse  
GDC 147848
- Janine Ley – Dental Nurse  
GDC 163908
- Nicola Southan – Dental Nurse  
GDC 141255
- Hollie Canham – Trainee Dental Nurse

### What we do

As well as general oral health examinations, we also offer a range of cosmetic treatments to maximise your smile. This includes procedures to straighten and whiten your teeth, improve the look of your smile with crowns and veneers, or fill missing gaps with bridges, dentures and implants.

### Happy?

If you are not entirely happy about anything, please talk to one of our team members who will always be happy to help or assist you with any concerns.

If you feel uncomfortable with having a conversation about your problem, you can email us on [info@iscadental.co.uk](mailto:info@iscadental.co.uk). Alternatively, patients can write to the practice manageress, who will always try to respond within 2 working days.

### Methods of payment.

We accept all major credit/debit cards, contactless payments, cash and cheques.

### Smoking

In order to provide a safe and healthy smoke-free environment for staff and patients, the establishment is a non-smoking zone.

### Welcome to Isca Dental

We are a friendly, dedicated team of dental professionals who aim to provide a high standard of dental care and treatment and only to provide services that meet our patients needs and wishes. As a team we strive to deliver a service of excellence in line with professional standards.

The practice is well located in Caerleon village on a main bus route, we do not have allocated parking, however there are parking facilities nearby. There is an access ramp and surgeries on ground level for wheelchair and pushchair use.

### Joining Isca Dental

To join the practice, make an appointment by phoning or emailing the contact details provided. Upon arrival, you will be asked to complete a medical history form, whereby personal information will be taken and stored securely on your record. All patient information is strictly confidential.

A new patient consultation is £45 this includes any X-rays necessary. You will be given a treatment plan including all the costs involved, if further treatment is needed, following your consent, we will start booking appointments for you to start your treatment.

Once you are dentally 'fit' you can either join Simply Health, the monthly payment scheme, or you can stay as a pay-as-you-go patient. If you join Simply Health, your children will be seen at no extra charge. We will expect minors to be accompanied to the practice by their parents/guardians.

### **Appointments and emergencies**

We offer an emergency appointments service for our patients to be seen within 24hrs. Patients must ring before 9am for a same day appointment.

Out of hours for weekends and bank holidays can be accessed by calling the on-call emergency service Tel: 07623984723.

### **Cancellations**

At least 48 hours' notice is required if patients are unable to attend their appointments, otherwise patients may incur a charge.

### **Opening times:**

Monday 8am – 4pm

Tuesday 8am – 6pm

Wednesday 8am – 4pm

Thursday 8am – 4pm

Friday 8am – 3pm

**Isca Dental,  
Cadoc House,  
High Street,  
Caerleon.  
NP18 1AZ.**

**T: 01633 430155**

**E: [info@iscadental.co.uk](mailto:info@iscadental.co.uk)**

**W: [www.iscadental.co.uk](http://www.iscadental.co.uk)**

**LET OUR  
DENTISTS  
GIVE YOU THE  
SMILE YOU  
DESERVE**

### **Useful contacts and advice**

Judith Paget (for NHS care and treatment)  
Aneurin Bevan University Health Board,  
St Cadocs Hospital,  
Caerleon, NP18 3XQ

The Dental Complaints Service (for private care and treatment).

**T: 02082530800**

**E: [info@dentalcomplaints.org.uk](mailto:info@dentalcomplaints.org.uk)**

Healthcare Inspectorate Wales

**T: 0300 062 8163**



**clinical excellence in family dentistry**



**Our  
practice  
information  
leaflet.**